**CLASS BOOKING POLICY**

All members are REQUIRED to book their classes 12 hours prior class start in order to attend, no exceptions. Booking is available up to 7 days in advance.

If a member fails to book their class 12 hours prior to the start of a class, member agrees to possibly being turned away from participation in that class at the sole discretion of the Staff Member. No credit or refund will be issued if turned away from participation in class.

Member waives their notification of possible class cancellation if member failures to book a class as required.

If a class is cancelled, only those members that booked a spot will be notified. Reasonable effort will be made to notify those members in a timely manner in case of a class cancellation. Members accept that due to the nature of the cause for the class cancellation, notices may not be able to be sent in a timely manner announcing the class cancellation. For members that booked a class and then the class was cancelled, 1 FREE week will be added to their membership expiration date.

Members are able to cancel the classes they booked up to 1 hour prior to start time.

For No Shows - If the class is full (7 members registered) and member then no shows for their booked class, member will incur a no show fee of $25 at the discretion of Fountain Fitness and Martial Arts. Member will be sent an invoice due within 48 hours for any applicable no show fees. If invoice is not paid by due date, member agrees to NOT being authorized to attend any further classes until invoice is paid. In this case, membership will NOT be suspended and billing will continue in accordance with Tuition Membership Agreement.

For last minute cancellation or now show emergencies, please send me a message (480-422-4210) and I may or may not credit your no-show fee, subject to our discretion.